



## Lister House FAQs

- Q. How close is the Hall to the University?  
A. Lister House is a 15/20 mins walk to the main campus (approx 1 mile)
- Q. Is there a bus that goes to the University from the Hall?  
A. There is a bus stop within a 5 mins walk from Lister House where you can travel part route to the main campus. This bus is operated by First Bus <http://www.firstgroup.com/ukbus/scotland/swscot/home/>  
The SRC, 'Student Representative Council', also run a bus in the evenings See <http://www.glasgowstudent.net/services/minibus> for more information
- Q. What is the Office contact number?  
A. (0141) 357 0556 (telephone/fax/answer machine)
- Q. What are the Office opening hours?  
A. The Office is normally open:  
Monday morning  
Tuesday to Thursday: morning and afternoon  
Friday afternoon  
However due to staff absences/trainings etc these times may vary. Please check rota posted weekly on the office door for updated information.
- Q. Is there anyone available out of office hours?  
A. There is cover by a Duty Warden from 6 p.m. to 8 a.m. weekdays and throughout the weekend. Details are posted on the main doors.
- Q. Can I arrive before start of term?  
A. Yes, a booking form will be enclosed with your offer of accommodation contract.
- Q. Can I extend my stay over the summer months?  
A. Yes
- Q. Can I possibly look around a typical room/flat before I decide to accept?  
A. Yes, but please arrange a visit in advance. Please check <http://www.gla.ac.uk/services/residentialservices/> for further details
- Q. Are there medical facilities near Lister House?  
A. There are several medical practices within a 10 / 15 minute walk of the residence.



- Q. Are there shopping facilities nearby?  
A. Byres Road is the main shopping and social area in the West End and is en route for most students studying on the main campus. Some smaller shops are located within a short walking distance of Lister House on Cleveden Road and Kelvindale Road.
- Q. Are cooking utensils provided in the kitchens?  
A. Lister House provides a basic supply of kitchen utensils
- Q. What bed linen is provided?  
A. 1 quilt, 2 pillows and 2 sets of linen are provided for each bed. Towels are not provided. Each resident is responsible for the laundering of their linen.
- Q. Is storage available for a bike?  
A. Yes we have a communal bike garage however you should arrange additional insurance.
- Q. Is there a car park at the residence?  
A. Yes we have two car parks. Please remember to provide the office with your car details
- Q. Is there a phone / data/internet link in my room?  
A. Yes
- Q. Can I bring my own TV?  
A. Yes you can bring your own TV but you are responsible for your own TV licence. See <http://www.tvlicensing.co.uk/index.jsp>
- Q. What is the surrounding area like?  
A. Lister House is located in a quiet, residential area
- Q. Can my friends stay overnight?  
A. Residents in single rooms are not permitted to have overnight guests. Residents in flats may have a guest for up to 3 nights. They must provide their guest's details 24 hours in advance.
- Q. What happens if I lose my key?  
A. A spare key can be issued via the office with a charge being made for its replacement.



- Q. What happens to my mail / parcel delivery?
- A. Your room/flat has a mail box located at the bottom of its main staircase. Regular mail is left in the mail box. If a parcel or recorded item is received the item will be kept in the office and you will be advised to uplift it. Please note we cannot guarantee to be in the office for any deliveries. Once you leave Lister House all mail will be returned to sender – to avoid any disruption to your mail delivery you should arrange for the redirection of your mail via the post office prior to leaving Lister House

Lister House  
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