



Student Apartments FAQ's

Note that the information below applies to the Student Houses in Hillhead St & Gibson St.

- How close is the Residence to the University?
A. Student Houses are situated adjacent to Campus on Hillhead Street and Gibson Street and as such are only a 2 minute walk from the Main Building.
- What is the emergency contact number?
A. During normal office hours, Monday-Friday 9am-5pm please phone (0141) 330 6182. Outside these hours all areas have residential staff - information provided on arrival.
- Is there anyone available out of office hours?
A. There are Senior Residents (also see above)
- Can I arrive before the start of term?
A. Yes you can, but only by prior arrangement.
- Can I possibly look around a typical room before I decide to accept?
A. As the accommodation is let all year round it is not always possible to show prospective residents a typical room. During certain times we can take people round the common areas. Contact the Student Apartment Office to arrange a suitable time. You can also view photos of typical rooms online. Please visit:
<http://www.gla.ac.uk/services/residentialservices/undergraduate/self-cateredaccommodation/studentapartments/studentapartmentstour/>
- Are there medical facilities near the Residence?
A. There are several medical practices within a short walking distance.
- Are there shopping facilities near the Residence?
A. Yes, Student Apartments are very close to Byres Road & Gibson St which has many shops, banks, restaurants, etc.
- When can I get into the room?
A. This depends on your date of arrival. The office will provide you with arrival details.
- What am I responsible for cleaning?
A. Your own room, shower/bath and kitchen after use.
- Does the residence have student cooking facilities?
A. Yes
- Are cooking utensils & crockery supplied?
A. No, not in the student houses.
- Can I bring my bike?
A. Not advisable, as we do not have secure storage areas for bikes.



- Is there a car park attached to the Residence?
A. No, parking is very difficult and permits for street parking are expensive.
- Is there a data/internet link in the room?
A. Yes
- Is there a phone in my room?
A. No, however the use of Voice over IP e.g. Skype is permitted through the Internet service.
- Can I bring my own TV?
A. Yes, you can bring your own TV but you must have an indoor aerial and Students must obtain their own TV licence. See <http://www.tvlicensing.co.uk/index.jsp> for more information.
- What is the surrounding area like?
A. Student Apartments are very close to the library, main University, Student Unions, the Stevenson Building and Byres Road.
- Do I need to take everything out of my room at Christmas and Easter Holidays?
A. No
- Can my friends stay overnight?
A. Yes, under certain conditions. Permission must be obtained from the Senior Resident and the room mate if you have one. An "overnight registration form" must be submitted to the Senior Resident. Maximum stay is 3 nights and the guest should bring a sleeping bag.
- What happens if I lose my keys?
A. You should contact the Assistant Managers in the Student Apartments Office immediately. They will issue you with a new set of keys and you will be invoiced accordingly. As an indication, the cost of a replacement set of keys in session 2007/08 was £20.
- What happens to my mail/parcel delivery?
A. Mail is delivered to individual addresses and not to the office
- Will I have to share a room?
A. The majority of first years will have to share.
- Anything else that would be useful for me to bring?
A. Personal items and towels. Although all bed linen is provided, you may prefer to bring your own duvet etc.

Student Apartments Office

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